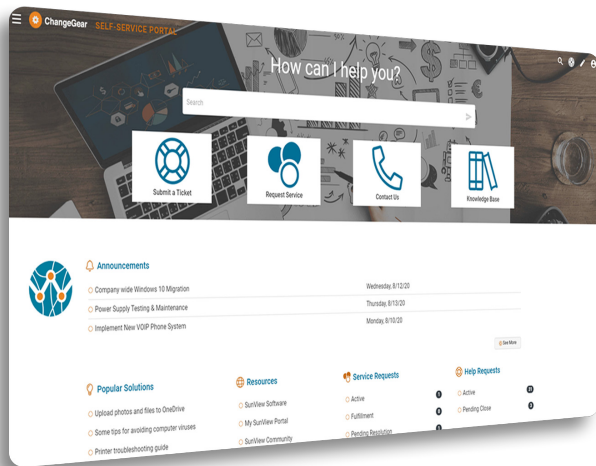


Turn Your Service Desk Software Into a Valuable Member of Your Team

ChangeGear Service Desk is based on an ITIL best practices framework and has been designed to be a complete solution with all the components your team needs, right out-of-the box.

With its innovative features, Service Desk works alongside your IT team. Affordable and comprehensive, ChangeGear's Service Desk enables staff members across the board to enjoy the quality of service delivery they require.



Increase User Engagement With Easy-to-Use Self-Service Portal

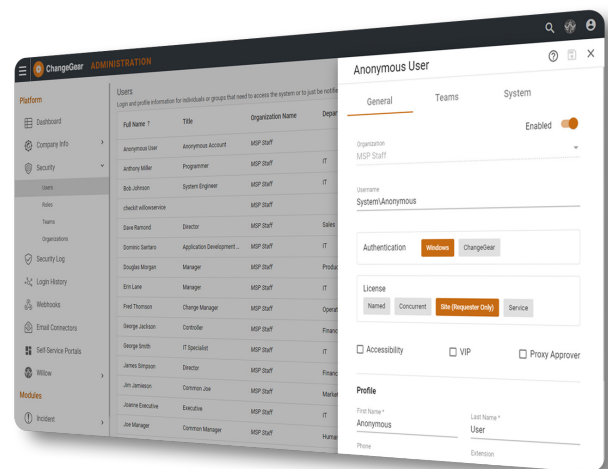
If the end user is happy, everyone's happy. ChangeGear Service Desk's navigable self-service portals empower them to find solutions faster while freeing up your support staff to address high priority needs.

- Increase end user satisfaction with a modern self-service portal
- Users can easily submit and get ticket status
- Customize portal via drag-n-drop

Take Complexity Out of Configurations

ChangeGear is highly configurable to meet your specific needs. Users can modify or create forms, fields, automations, and workflows with zero coding experience.

- Create and configure dynamic forms, fields, workflows and automations without code
- Easily navigate and customize the interface with a modern, responsive user interface
- Seamlessly integrate with third-party applications with the RESTful API
- IT staff are automatically configured to access pertinent modules based on their role in the ChangeGear mobile app



Contact Us for a Demo

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Get Actionable Insight with Real-Time Dashboards

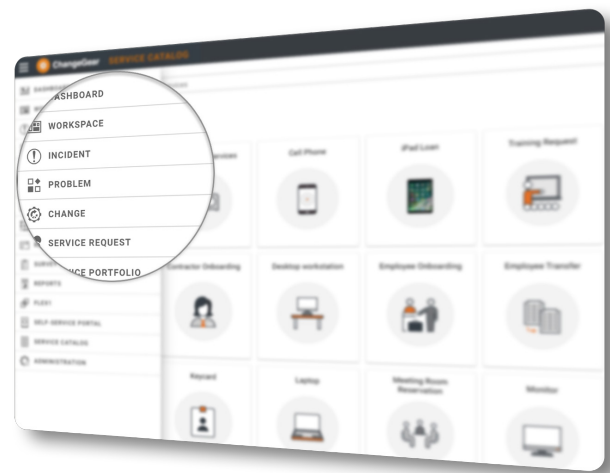
Real-time metrics and KPIs are critical for you and your staff on all aspects of service management activities. ChangeGear Service Desk provides personalized dashboards that enable collaboration and the sharing of information.

- Quickly access tickets and tasks with the drill-down action
- Plan, track, and prioritize daily activities
- Check metrics in your personalized workspaces

Get Your Team Up and Running with Speedy Implementation

Setting up Service Desk is anything but time consuming. ChangeGear provides all the essential ITIL-based processes out-of-the-box to get you started immediately.

- Reduce costs and complexity for IT with Service Desk software that's easy to implement and manage
- Leverage flexible licensing and delivery models for the best-fitting service desk solution that meets all of your business requirements



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About SunView Software

SunView Software is a leading provider of smart IT Service Management software that helps companies build more responsive IT departments. SunView's flexible and simple solutions enable companies to better deliver, manage, and monitor IT needs across the enterprise. Created with a visionary future in mind, the consumer-like interface provides users the experience they've come to expect in all areas of life. Most importantly, SunView's Willow AI and Machine Learning Platform is helping to create intelligence-driven IT organizations—bringing together the best of human and machine to launch a new era of intelligent IT Service Management.

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