Why Resource Discovery Expert

Complete Visibility - quickly gain full visibility into your IT infrastructure and attributes

Full Compliance - comprehensive data about your IT environment helps to ensure regulatory compliance

Lifecycle Management - entire lifecycle visibility of all IT assets

Baseline Configuration - ensure all IT assets are current and correct
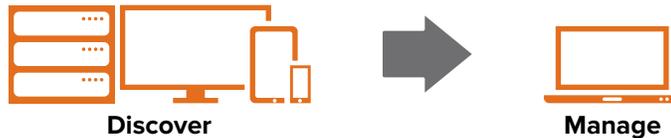
Key Benefits

• Eliminate manual asset tracking

• Reduce support costs

• Improve IT asset utilization

• Drive regulatory compliance

• Easily integrate with CMDB

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Better visibility into your IT infrastructure

Today's IT departments have more IT resources than ever and are challenged with managing their ever-expanding infrastructure. A company must track and manage all IT assets or Configuration Items (CIs) ranging from sprawling virtual and physical servers, to network hardware such as switches and firewalls, the software configurations on each item and the configuration requirements to maintain security.

The ChangeGear Resource Discovery Expert (RDE) allows organizations to know what they have and how it is configured - complete visibility into the IT infrastructure and attributes. Having comprehensive knowledge of configurations helps to diminish risk and reduce the cost of implementing controls for compliance.
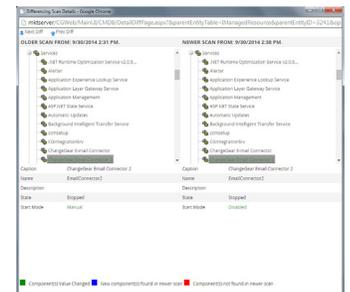

Discover → **Manage**

Agentless Auto-Discovery

The ChangeGear Resource Discovery Expert can automatically discover your entire IT environment including servers, desktop computers, routers, switches, and network devices. Using agentless and dynamic probing methods such as WMI, SNMP, and SSH, RDE will discover resources that are within a domain or IP range. The agentless technology keeps you from having to install software on every machine, avoiding server performance and stability issues.

The ChangeGear Resource Discovery Expert features distributed scanning which allows you to choose what you want to scan. You can scan resources on your network, including system details such as operating systems, installed software, processes running, and much more. Once you have discovered your network, you can save your profiles for future use.

Asset Management

Having comprehensive data about all of your network assets is critical for achieving operational efficiency and ensuring compliance in today's increasingly complex IT environment. After RDE has identified and discovered all IT infrastructure assets, you can access and manage the general details and configuration information of all assets within the interactive grid in the ChangeGear CMDB. You can assign criticality of assets, create custom views, and set the configuration baseline for each asset to which all subsequent scans will be compared.

Asset Lifecycle Management

With ChangeGear Resource Discovery Expert, you can manage each asset throughout its lifecycle, from beginning to end. Document information such as how the asset was acquired, identification numbers, warranty information, costs, and how and when the asset should be retired.

Asset Change Monitoring

Once you have set the baseline configuration for an asset, you can perform regular asset audits by scheduling network scans to monitor changes to your IT infrastructure. This ensures that information is current and correct, no actions need to be performed, and contractual obligations are fulfilled.

SunView Software Inc.